

How to Fix Discord "Loading Chunk Failed" Error

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That error message - "Loading chunk XXXXX failed" - means Discord tried to pull a piece of its own interface (a JavaScript or UI asset) and came up empty. The number after "chunk" changes every time, but it doesn't matter. It's not a unique error code. It's just the ID of whichever file Discord couldn't grab. The fix is almost always the same regardless of what number you see.

Start from the top of this list and work your way down. Most people are done by step 3.

1. Hard Refresh Discord First

Before doing anything else, try this inside the Discord desktop app:

Ctrl + Shift + R (Windows / Linux)

Cmd + Shift + R (macOS)

This forces Discord to dump its cached scripts and reload everything fresh from the server. It's not the same as Ctrl + R - the shift key bypasses the cache entirely. If this clears it, you're done.

2. Kill All Discord Processes and Restart

Discord has a habit of leaving ghost processes running in the background. A normal close doesn't always cut it - those leftover processes keep serving old broken data when you reopen the app.

1. Press Ctrl + Shift + Esc to open Task Manager.
2. Find every entry that says Discord in the list.
3. Right-click each one and hit End Task .
4. Relaunch Discord.

3. Clear the Discord Cache (The Most Reliable Fix)

Corrupted or outdated cache files are the root cause in the majority of cases. Here's how to nuke them properly.

On Windows:

1. Fully close Discord (use Task Manager as above).
2. Press Win + R , type '%appdata%\Discord' , and hit Enter.
3. Delete these folders: 'Cache' , 'Code Cache' , and 'GPUCache' .
4. Press Win + R again, type '%localappdata%\Discord' , and delete the same folders if they exist there too.
5. Restart Discord.

On macOS:

1. Open Finder, press Cmd + Shift + G , and go to:

~/Library/Application Support/discord/Cache

1. Delete everything in that folder.
2. Relaunch Discord.

On Android: Go to Settings > Apps > Discord > Storage, then tap Clear Cache.

On iOS: There's no direct cache-clear option. Delete the app and reinstall from the App Store.

4. Check Discord's Server Status

Before going deeper - rule this out. If Discord's CDN is having a bad day, no local fix will help and you'll just waste time.

Go to: discordstatus.com

If there's an active incident, sit tight. It'll resolve on their end.

5. Flush Your DNS Cache

Stale DNS records can quietly block Discord from reaching its content delivery servers. This is especially worth trying if the cache clear didn't work.

Windows - run Command Prompt as Administrator:

```
ipconfig /flushdns  
netsh int ip reset  
netsh winsock reset
```

Restart your PC after running these.

macOS:

```
sudo dscacheutil -flushcache; sudo killall -HUP mDNSResponder
```

6. Disable VPN, Proxy, or Overzealous Antivirus

VPNs reroute your connection in ways that can interfere with Discord's CDN asset delivery. If you're running one, disable it temporarily and see if Discord loads cleanly. Same goes for proxies.

Antivirus software - especially aggressive real-time scanners - sometimes blocks newly downloaded Discord update files, flagging them as suspicious. Temporarily disable it to test. If Discord loads fine with it off, add Discord to your antivirus exclusion list rather than leaving protection disabled.

7. Run Discord as Administrator

On Windows, permission issues occasionally prevent Discord from writing to its own cache directory or loading updated files. Right-click the Discord shortcut and select Run as administrator. If that fixes it, you can set it permanently:

1. Right-click the Discord shortcut -> Properties .
2. Go to the Compatibility tab.
3. Check "Run this program as an administrator" .
4. Hit Apply.

8. Clean Reinstall Discord (Last Resort)

A standard uninstall leaves behind leftover data in AppData - which means the same corrupted files come back the moment Discord reinstalls itself. You need to wipe those manually.

1. Uninstall Discord via Settings > Apps (Windows) or drag it to Trash (macOS).
2. On Windows: Press Win + R, go to '%appdata%' and delete the 'Discord' folder. Repeat with '%localappdata%' .
3. On macOS: Delete '~/Library/Application Support/discord' .

4. Download a fresh installer from discord.com/download .

5. Install and sign back in.

Quote: Note: Your account, servers, and messages are stored on Discord's servers - not locally. A clean reinstall won't touch any of that.

Using Discord in a Browser?

If the chunk error is happening on Discord Web (browser version), the fix is simpler. Open your browser settings and clear cached images/files and cookies for 'discord.com'. Also check if any extensions - particularly ad blockers or script blockers - are interfering. Disable them one at a time to find the culprit, then whitelist Discord.

Official sources and references

1. discordstatus.com - <https://discordstatus.com>

2. discord.com - download - <https://discord.com/download>