

# What Caused ChatGPT Outage on June 4th?

## TechRounder PDF Edition

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### In brief

The June 4th, 2024 ChatGPT outage began around 2:30 AM ET and actually involved two separate disruptions throughout the day, with the service going down again shortly after an initial fix was deployed.

On June 4th, 2024, the popular AI chatbot ChatGPT experienced a significant outage that left millions of users worldwide unable to access the service. The issue first surfaced around 2:30 AM ET, with reports of the chatbot being unresponsive flooding social media platforms and outage tracking websites like Downtetector.

OpenAI, the company behind ChatGPT, acknowledged the outage on their status page, stating that they had identified the issue and were working on a fix. However, the problem persisted for several hours, causing frustration among users who rely on the AI assistant for various tasks, such as coding, brainstorming, and writing.

Interestingly, ChatGPT was not the only AI service affected by the outage. Users also reported issues with other popular AI assistants like Claude, Gemini, and Perplexity, leading to speculation about a potential connection between the incidents.

As the day progressed, OpenAI managed to implement a fix, and ChatGPT appeared to be back online. However, just a few hours later, the service experienced a second major outage, once again leaving users unable to access the chatbot.

The exact cause of the outages remains unclear, as OpenAI has not provided a detailed explanation. In a previous incident in November 2023, the company attributed a similar outage to an abnormal traffic pattern reflective of a DDoS attack. However, there has been no indication that the June 4th outages were related to any malicious activity.

The widespread impact of the ChatGPT outages highlights the growing dependence on AI assistants in various aspects of daily life and work. As these technologies become more integrated into our routines, the consequences of such disruptions become increasingly significant.

While OpenAI has since resolved the issues, and ChatGPT is now operational, the June 4th outages serve as a reminder of the challenges that come with relying on AI services. As the technology continues to evolve and become more ubiquitous, it is crucial for companies like OpenAI to ensure the stability and reliability of their platforms to minimize the impact of such incidents on users worldwide.