

# Understanding com.android.incallui and com.samsung.android.incallui: A Simplified Guide

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By Vipin PG | Published February 23, 2024 | Updated January 4, 2026 | Format: Explainer | 2 min read

## In brief

In the world of smartphones, particularly those running on Android, there are countless system packages working behind the scenes to make our daily interactions seamless and intuitive. Among these, two significant packages play a crucial role in how we make and receive calls: com.android.incallui and com.samsung.

In the world of smartphones, particularly those running on Android, there are countless system packages working behind the scenes to make our daily interactions seamless and intuitive. Among these, two significant packages play a crucial role in how we make and receive calls: 'com.android.incallui' and 'com.samsung.android.incallui'. These might sound complex, but they're quite straightforward once broken down.

## What Are They?

Simply put, 'com.android.incallui' and 'com.samsung.android.incallui' are system packages responsible for the user interface (UI) you see and interact with during phone calls. This UI includes everything from the buttons you press to answer or end a call, to the options for muting, placing a call on speaker, or even recording a conversation, depending on your device's features and legal permissions.

- com.android.incallui : This is the standard version developed by Google for Android devices. It provides the basic framework for call-related UI across different devices running Android.
- com.samsung.android.incallui : This version is Samsung's custom take, designed specifically for its range of devices. It includes modifications and additional features tailored to enhance the calling experience on Samsung smartphones.

## Key Points to Remember

- Not Viruses : Despite the technical-sounding names, these packages are legitimate components of the Android operating system. They are not malware or harmful to your device.
- Essential for Call Functionality : They are integral to your phone's ability to make and receive calls. Removing or disabling them can lead to loss of call functionality, which is why they're typically locked down and not removable without advanced modifications that could potentially harm your device.

## Troubleshooting: Fixing the "com.samsung.android.incallui Not Working" Error

Occasionally, users may encounter issues with these packages, such as the "com.samsung.android.incallui not working" error on Samsung devices. Here's a simple step-by-step guide to potentially fix this issue:

1. Navigate to Settings : Go to your device's settings menu.
2. Apps Section : Look for the Apps or Application Manager section.
3. Show System Apps : There might be an option to enable viewing of system apps. Turn this on.
4. Find incallui : Search for the "incallui" app within your system apps list.
5. Clear Cache : Select the app and clear its cache. This can often resolve minor glitches by removing temporary files that may have become corrupted.
6. Force Restart (Optional) : If clearing the cache doesn't work, you might consider force restarting the app. However, use this option with caution as it could affect other app functionalities.

## Conclusion

The 'com.android.incallui' and 'com.samsung.android.incallui' packages are essential components of the Android ecosystem, designed to ensure that your calling experience is as smooth and functional as possible. While they might not be something the average user thinks about daily, they play a vital role in the functionality of your device. Remember, if you encounter issues, simple troubleshooting steps like clearing the cache can often resolve them without the need for more drastic measures.