

# How to Cancel Your Clear Membership and Delete Your Data

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### Quick answer

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CLEAR can be genuinely useful if you fly regularly or pass through venues that support it. When it's working for you, it really works - you skip the document check, move through faster, and that line is someone else's problem. But the value fades quickly if your home airport doesn't have a CLEAR lane, your stadium stopped using it consistently, or your travel schedule has simply slowed down to the point where another annual charge doesn't make sense.

That calculation feels even sharper now because CLEAR+ membership pricing renews at \$209 per year. This is one of those subscriptions worth actually reviewing rather than letting quietly auto-renew while you're not paying attention. And before you pull the trigger on canceling, it's worth a quick check of current CLEAR locations just to confirm the service genuinely no longer fits your routine.

### How to Cancel Clear Membership Online

The most direct way to cancel is through your account on the official website. CLEAR now calls its paid airport membership CLEAR+, and the self-service cancellation flow lives inside the membership section of your account.

1. Go to [my.clearme.com](https://my.clearme.com) and sign in.
2. Select Membership from the left-hand menu.
3. Open the arrow next to CLEAR+ Membership to view your billing details and renewal information.
4. Choose Cancel Membership and follow the remaining prompts.

These steps line up with what CLEAR spells out in its own membership cancellation FAQ. If the website flow glitches or doesn't load right, CLEAR also mentions you can reach their chat option from inside your account - sometimes that's actually faster.

### What Happens After You Cancel

This is the part most people don't think about until it's too late. Canceling doesn't always mean your access shuts off the same day.

Under CLEAR's current membership terms, if you cancel within the first 14 days after being charged for your current term, you're eligible for a full refund and your paid access ends on the cancellation date. Cancel after those 14 days, and your membership is generally set to not renew - but you keep access through the rest of the already-paid period. CLEAR lays this out in its official membership terms.

A few exceptions are worth knowing before you act:

- If you're on a trial, cancel before the last day of that trial or you'll be charged.
- If you're on a family plan, only the main account holder can cancel or make changes to the membership.
- If a family member gets removed from a CLEAR+ account, their access ends immediately.

So don't assume every cancellation works the same way. Take a moment to figure out whether you're on a paid renewal cycle, an active trial, or someone else's family plan - then proceed accordingly.

## If You Cannot Cancel Online

Most people can wrap this up from their account dashboard without any trouble. But if you can't sign in, you've changed phone numbers, or you enrolled through a shared plan, going directly to support is often the easier path.

According to CLEAR's support page, you can reach member services at [memberservices@clearme.com](mailto:memberservices@clearme.com) or by calling +1.855.253.2763. CLEAR does push users toward the website and chat option first - you can verify all of this on the official contact page.

One practical tip: screenshot the cancellation confirmation page or save the confirmation email. With any recurring subscription, having that small piece of proof on hand can save you a real headache if a charge shows up later.

## Don't Forget Your Data

Here's something most people completely overlook: canceling your CLEAR membership does not automatically mean your personal data disappears. The billing relationship ends, but account and identity information can stick around unless you separately ask for it to be deleted.

That matters more here than it would with most services because CLEAR handles unusually sensitive information. Depending on how you enrolled and used the service, that could include government ID details, facial biometrics, travel-related identity verification data, and other personal information. CLEAR's own privacy policy notes it may retain certain data even after account termination - for things like legal compliance or fraud prevention - while also giving users the right to request deletion or erasure of personal data. You can read through that yourself in the company's current privacy policy.

The smarter move is to treat cancellation and data deletion as two completely separate steps.

## How to Request Clear Delete Your Information

CLEAR states that all your personal data - biometrics included - will be deleted upon request. You can do this by emailing [privacy@clearme.com](mailto:privacy@clearme.com) or by submitting a request through your account tools, as described in CLEAR's data deletion FAQ.

If you want to be thorough, your request should clearly cover both of the following:

- Cancellation of your paid membership, if that step isn't already done.
- Deletion of your personal data and biometrics tied to your account.

Keep the message short and to the point. Include the phone number or email address associated with your account so support can find it quickly. And save their response - you'll be glad you did if any questions come up later.

## Final Thoughts

CLEAR is genuinely worth it for the right kind of traveler. I'm not going to argue against that. But it's also exactly the kind of service that stops making sense the moment your habits shift. If your airport doesn't support it, if your employer stopped covering the fee, or if you're just cutting back on recurring costs, canceling is a reasonable call.

Just don't stop at the subscription itself. Cancel the membership, confirm whether you're getting a refund or just stopping the renewal, and then send a separate data-deletion request if you want your information actually removed from their system. That extra step takes maybe two minutes - and honestly, it's the part that matters most.

## References

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