

# Jio International Roaming Activation And Known Issues

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By Vipin PG | Published April 8, 2019 | Updated January 4, 2026 | Format: Article | 5 min read

### In brief

Reliance Jio now becomes the best telecom network in India who provides both national and international service to its users. Within a short term period, the company become the best top company in India who adds more users to its network every month.

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Initially, the service was only available in India with its VoLTE unlimited voice calls and data. Later the telecom company started International Roaming (IR) facility to its users. With the rollout of IR service, Jio did another milestone by providing one of the world's cheapest IR services. Jio's IR service starts from Rs. 2, ie Rs. 2 for the call, SMS and data whereas other providers charging their users at a rate between Rs. 40 to Rs. 200/-

Jio's strategy for IR service also helped them to add a large number of users to their network. Especially NRI's who prefers to keep an Indian number with them while they are outside India now prefers Jio SIM. So that they can use the Indian number from the international location to make and receive calls at a very cheap price.

## How to Activate International Roaming on Jio Number ?

Jio International Roaming activation can be done on both prepaid and postpaid connection and there is no subscription charge for it. If you are a postpaid customer, you can simply activate it by clicking the Activate IR service button from My Jio App. The service will be activated within 15 minutes and you can use your Jio number while you are abroad. Since being a postpaid connection, usage charge will be added to your monthly bill.

Read: [List of Countries where Jio International Roaming Service is Available](#)

If you are a prepaid connection, you need to recharge with any of the IR pack for the first time. This recharge is only for the first time, in order to activate the IR service, Next time, you can directly use the Talktime balance available in your account for calls, SMS and data.

To activate IR for the first time, 3 recharge pack is available.

1. Rs. 1101 (Global Pack) - You will get Rs. 1211 Talktime which can be used while you are in International location and a validity of 28 days.
2. Rs. 575 (Unlimited Pack) - Valid for 1 day and you can make 100 minutes of calls to India and the visited country. Unlimited incoming calls, 100 SMS and 250mb high-speed data afterwards speed will be reduced to 64kbps.
3. Rs. 2875 (Unlimited Pack) - Valid for 7 days and you can make daily 100 minutes of call to India and within the visited country. Unlimited incoming calls, daily 100 SMS and 250mb high-speed data every day, thereafter speed will be reduced to 64kbps.

4. Rs. 5751 (Unlimited Pack) - Validity is 30 days. Unlimited incoming calls, 1500 minute outgoing calls to India and the visited country. 1500 SMS, 5GB of high-speed data and 64kbps after that.

You can choose any of the 4 packages to activate the service, you will get the pack benefits and the IR activation with this. Once done, you can use your Jio number in the international location.

As we mentioned above, you can use any of the 4 plans to activate the service, however, we recommend you to recharge with the global pack of Rs. 1101. The global pack is available in all the locations where Jio International Roaming is available. Whereas the Unlimited pack is available in selected 20 countries only. If you are visiting one of those countries, then you can go ahead with that, otherwise, you will not get the pack benefits. You can check all the list of countries where Jio International Roaming is available here.

Read: [How to Use Jio Number for International Roaming Service](#)

## Issues with Jio's international Roaming

While using Jio SIM in the international location, we experienced a lot of issues in the beginning. Initially, the same issue was there for most of the users. In the first few days, the service seems to be fine and both incoming and outgoing facility was working. Later, the signal disappeared one morning.

The main issue was due to the connectivity and it is not being registered to the partner network. We spent about 2 weeks to get this sorted and the experience with Customer care was not at all good. We shared our experience in our previous article and you can check that for more details. The only good thing was the issue got resolved after a series of conversations.

The issue that we faced, was not a special case, we got messages from a lot of people mentioning the same from different locations. Also, things didn't finish yet. For the past few months, some other issues being reported.

The SIM is active and you can make calls, can use data and able to send SMS, no issues at all. But when someone tries to call you on your Jio number, they cannot reach you. They are getting a message saying 'The number is being switched off'. Thus the new issue is causing an incoming issue in which you might miss some calls. The issue is strange in which it will work seamlessly sometime, whereas not in some cases.

We already reported the issue with the customer care and waiting for the reply and to get it resolved.

Read: [Few Reasons Why Reliance Jio Should not use For International Roaming](#)

## Conclusion

As said in the beginning, Jio is the cheapest network in India and somehow in the world which provides the IR service. But, at the same time, we need a good network also. There is no meaning in paying the amount and not getting service. So in terms of service, we cannot say that Jio is the best network who provides IR services.

If you are the one who needs to receive and make important calls using your number, then as of now, Jio will not be a good choice. You can use Jio number, but for safety, make sure to keep another SIM card such as Airtel or Vodafone with you. Considering the services, both Airtel and Vodafone offer the best consistent service all the time.