

How to Delete Your Cash App Account

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Quick answer

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There are a few reasons you might want to close your Cash App account:

- You no longer use the app and want to clean up your digital footprint
- You are switching to a different payment app
- You have privacy or security concerns about your data on Cash App

Whatever your reason, it's important to properly close your account rather than just uninstalling the app. Simply deleting the app will not delete your account information or transaction history from Cash App's servers.

Steps to Delete Your Cash App Account

Follow these steps to permanently delete your Cash App account:

1. Cash Out Any Remaining Funds

Before closing your account, you must first withdraw any money still in your Cash App balance. If you delete your account with a remaining balance, you will lose that money. Here's how to cash out:

1. Open Cash App and tap the Banking tab (building icon)
2. Press Cash Out
3. Choose an amount to transfer to your linked bank account
4. Tap Cash Out
5. Select a deposit speed (Instant or Standard) and confirm with your PIN or Touch ID

Wait until the funds have transferred to your bank account before proceeding. Instant deposits are immediate but have a 1.5% fee. Standard deposits are free but take 1-3 business days.

2. Download Your Transaction History (Optional)

You may want to download your Cash App transaction history for your records before deleting your account. Here's how:

1. Log into your account on the Cash App website (cash.app)
2. Click on your profile icon and select Statements
3. Select a date range and file format (PDF or CSV)
4. Click Export to download your transactions

3. Contact Cash App Support to Close Your Account

The only way to fully delete your Cash App account is by contacting their support team:

1. Open Cash App and tap the profile icon
2. Select Support

3. Choose Something Else
 4. Tap Account Settings
 5. Select Close Account
 6. Tap Confirm Closing Account after reading the information
 7. Select a reason for closing your account and tap Contact Support
 8. Explain to the support agent that you want to permanently close your account
- Cash App should send you a confirmation email once your account has been closed. At this point it is safe to delete the app from your phone.

What Happens When You Delete Your Cash App Account

When you close your Cash App account:

- Your \$Cashtag (username) will be deleted and potentially become available for someone else to claim
- Your transaction history and activity will be deleted
- You will lose access to the Cash Boost rewards program
- Any remaining funds will be lost if you didn't cash out
- You will no longer be able to send or receive payments through Cash App

Deleting your account is permanent and irreversible. If you change your mind later, you'll have to create a brand new account.

Frequently Asked Questions

Can I delete my Cash App transaction history?

No, you cannot selectively delete just your transaction history. The only way to remove your activity is to fully close your account. However, you can download your transaction history before deleting your account if you need it for your records.

Can I temporarily disable my Cash App account instead of deleting it?

No, Cash App does not currently offer an option to temporarily disable or suspend your account. The only options are to keep your account active or permanently close it.

Will my friends know if I delete my Cash App account?

Your Cash App contacts will not be directly notified if you delete your account. However, they will no longer be able to send you payments to your \$Cashtag. If they try to pay you, they will get an error message that your \$Cashtag does not exist.

I forgot to cash out before closing my account. Can I still get my money?

If you accidentally deleted your Cash App account with a remaining balance, contact Cash App support for assistance recovering those funds. You will likely need to provide identity verification to have the money returned to you.

The Bottom Line

Closing your Cash App account is a permanent decision, so make sure you really want to delete it before contacting support. Remember to first cash out any funds to your bank account so you don't lose that money. If you're deleting Cash App to switch to a different payment app, consider popular alternatives like Venmo, Zelle, or PayPal. Compare features and fees to find the best match for your needs. Simplifying your finances by closing unused accounts is a smart digital housekeeping practice. Just be sure to tie up any loose ends like withdrawing balances and downloading records first. Following the steps in this guide will ensure your Cash App account is fully closed with no money or personal data left behind.

References

1. cash.app - <https://cash.app/>