

How The Implementation of ITIL and PMP Can Make You Earn Millions

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In brief

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Though the ITIL and the project management framework play different roles, their combination can work wonders for organisations as both of them develop great synergy. The ITIL framework describes how IT services can be aligned within an organization, and therefore, it helps you in accomplishing the things in the right way. On the contrary, the project management framework marks how projects are implemented across the organisation.

The ITIL framework involves the management and distribution of materials that are in charge of the UK Office of Government Commerce (OGC). PRINCE2 is another project management framework that is controlled by the OGC.

No matter what subjects the ITIL and the PRINCE2 project management framework address, both frameworks follow the lifecycle approach.

The project management institute in the US manages the PMP certification, which is, however, quite similar to the PRINCE2 project management framework.

The PMI has published a book, named as the project management body of knowledge that contains everything regarding the PMP certification. The PMBOK covers nine different areas that you get to know during your PMP certification.

Though ITIL and PMP are similar to some extent and convey the same idea, still it is worth learning both. The combination of both of the certifications renders organizations to deliver projects without compromising on quality, as they both come up with a detailed set of instructions on the working process of organizations and what they can do to improve their quality and delivery.

(Also see: [17 Signs You Work with IT Service Desk](#))

Having minor structural differences between both certifications does not mean their combination is not beneficial, however. Experts believe that companies will realize the need for both frameworks when they will understand the role and importance of ITIL and PMP in managing business operations.

What are the Similarities Between ITIL and PMP?

ITIL talks about the operations of organizations and PMP keeps a check on the execution of projects. PMP is not restricted to IT as it applies to projects of an entire organization. What processes you follow throughout the working of projects and what tools you use to ensure the quality and fast delivery, decide the implementation of both frameworks across the organization. Both frameworks are aligned with each other that further propels services and operations to the highest quality.

Moreover, both frameworks keep a check on quality and risk management. Furthermore, ITIL and PMP improve efficiency and fasten the process of delivery.

The implementation of the ITIL framework helps you understand the ideal end state that you are likely to achieve after the delivery of the project. It's a belief that the support of the ITIL framework to the ideal model helps in the execution of all plans in the right way.

Differences Between ITIL and PMP

Calculating differences between the ITIL and PMP frameworks does not make sense when you know the overall effectiveness of their combination. Considering differences, project management does not only focus on the IT industry. It deals with the effective execution of projects and can be applied to any project, no matter what the project is all about.

In contrast to ITIL, the project management framework does not follow the lifecycle approach, as it follows nine key knowledge areas: communications, risk, procurement management, project integration, scope, time, cost, quality, and human resources.

The ITIL framework takes into account the whole picture rather than evaluating the breakdown of each project bit by bit. By following the lifecycle approach, the ITIL takes a larger view of services and examines service transition, service operation, service strategy, service design, and continual service improvement.

Consider a company that is deploying a video marketing service - ITIL will help it know requirements and PMP will use this information and divide it into small increments to ease the execution of the project.

(Also see: [How to Choose IT Asset Management Software for Your Business](#))

Project Management Approach to Implementing ITIL

Reading this post, you might be wondering how can one implement ITIL by effectively implementing the principles found in the PMBOK?

After working with many organisations, I have learnt that the most effective way to execute the project is through the Programme Management Office.

Companies can map out roadmaps for ITIL based projects by following the key points of the Continual Service Improvement Model of ITIL. The building of roadmaps will enable you to solve the complex interactions between the processes. You can find a number of books, covering the subject of effective ITIL implementations.

Effects on IT Businesses

If you want your employees to work in sync with each other to accentuate the overall effectiveness of the project, going for the ITIL and PMP certification is a good idea. Keeping checkpoints at every level is important to know your loopholes, and whether you need to update your services or not. If you will consider one framework, you may not be able to carry out all projects and will waste your time and energy.

Both the ITIL and PMP frameworks can strongly impact IT departments on the grounds of business support. Considering the current scenario, many IT organisations are still unaware of the role of the ITIL certification in completing and executing projects successfully.

However, if you really want to stay ahead of your competitors, you will need to integrate accountability with risk management, and that is only possible when you implement both frameworks.

References

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